Factsheet – Klaus Lichtenauer, Computer Scientist in Economics

Personal Data

Born in: 1962
Education: Computer Scientist in Economics
Nationality: German

Overview

Main business focus:
· IT Management
· Integration & Migration
· IT Outsourcing
· Transformation
· Change Management

Experiences in business areas:
· IT Services
· Utility / Energy Industry

Professional Career

Since 09/2020 **Freelancer**
Management Consulting, Coaching & Interim Management

04/2003 till 08/2020 **E.ON S.E.**
VP, CIO & Managing Director in EDT group in several countries
Business & IT Transformations

06/2001 till 03/2003 **Techdata IT GmbH**
Director Customer Competence Center
Senior Manager for International SAP CCC (Conception & Start-up)

09/1996 till 05/2001 **HP GmbH**
Manager SAP Services South
Head of practice SAP Consulting

07/1987 till 08/1996 **Softlab GmbH**
Senior Consultant
International Product Development, Software Engineering and SAP Consulting

03/1986 till 06/1987 **CTM GmbH**
Organization Programmer
Application Development

Experiences and Proficiency

➢ **Methodological Expertise**
- Process Analyses (Business / IT)
- Business Potential Analyses
- Intern. Project / Program Management
- Change Management
- Business Case, SWOT, TCO
- Presentation / Moderation Techniques
- Interview & Workshop Methods

➢ **Professional Competence**
- IT Governance
- Business Demand Management
- IT Strategy Development
- Integration / In-Sourcing / Outsourcing
- Business Process Optimization
- Program / Project / Portfolio Mgmt.
- Performance Management
- Asset & Life Cycle Management
- IT Service Management / ITIL

➢ **International Experiences**
Slovakia, Italy, Romania, UK, USA, …

➢ **Special Personal Strengths**
- Very good Communication Skills
- Distinct Customer and Business Orientation (Entrepreneurship)
- Leading & motivating teams
- Cross-cultural Management