

Factsheet – Klaus Lichtenauer, Computer Scientist in Economics

Personal Data



Born in: 1962
Education: Computer Scientist in Economics
Nationality: German

Overview

Main business focus:

- IT Management
- Integration & Migration
- IT Outsourcing
- Transformation
- Change Management

Experiences in business areas:

- IT Services
- Utility / Energy Industry

Professional Career

Since 09/2020 **Freelancer**
Management Consulting, Coaching & Interim Management

04/2003 **E.ON S.E.**
till 08/2020 **VP, CIO & Managing Director**
in EDT group in several countries
Business & IT Transformations

06/2001 **Techdata IT GmbH**
till 03/2003 **Director Customer Competence Center**
Senior Manager for International SAP CCC (Conception & Start-up)

09/1996 **HP GmbH**
till 05/2001 **Manager SAP Services South**
Head of practice SAP Consulting

07/1987 **Softlab GmbH**
till 08/1996 **Senior Consultant**
International Product Development, Software Engineering and SAP Consulting

03/1986 **CTM GmbH**
till 06/1987 **Organization Programmer**
Application Development

Experiences and Proficiency

- **Methodological Expertise**
 - Process Analyses (Business / IT)
 - Business Potential Analyses
 - Intern. Project / Program Management
 - Change Management
 - Business Case, SWOT, TCO
 - Presentation / Moderation Techniques
 - Interview & Workshop Methods
- **Professional Competence**
 - IT Governance
 - Business Demand Management
 - IT Strategy Development
 - Integration / In-Sourcing / Outsourcing
 - Business Process Optimization
 - Program / Project / Portfolio Mgmt.
 - Performance Management
 - Asset & Life Cycle Management
 - IT Service Management / ITIL
- **International Experiences**

Slovakia, Italy, Rumania, UK, USA, ...
- **Special Personal Strengths**
 - Very good Communication Skills
 - Distinct Customer and Business Orientation (Entrepreneurship)
 - Leading & motivating teams
 - Cross-cultural Management